



## **Terms and Conditions**

### **for Booking and Cancellation of Our Apartments**

#### **Pre-payment and Booking Confirmation**

A 30% pre-payment is required at the time of booking to confirm your reservation.

#### **Full Payment**

The remaining balance must be paid in full 14 days before the arrival date.

#### **Cancellation Policy**

**Free Cancellation:** Cancellations made up to 14 days before the arrival date will receive a full refund of the pre-payment.

**50% Refund:** Cancellations made between 14 and 10 days before the arrival date will receive a 50% refund of the total booking amount.

**100% Penalty:** Cancellations made within 7 days of the arrival date will incur a 100% penalty, and no refund will be issued.

By making a booking, you agree to these terms and conditions. If you have any questions or need further assistance, please contact our customer service team.